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OFFICE OF THE SECRETARY

Dee May
Executive Director
Federal Regulatory

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November 14, 2000

Ex Parte

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
445 12th St., S.W. – Portals
Washington, DC 20554

RE: Application by Verizon New England Inc., et al., for Authorization To Provide In-Region, InterLATA Services in Massachusetts, Docket No. 00-176

Dear Ms. Salas:

On November 9 Verizon met with D. Attwood, M. Carey, G. Reynolds, E. Einhorn, K. Farroba, C. Libertelli, and J. Carlson of the Common Carrier Bureau. Verizon representatives included P. Lacouture, T. Maguire, C. Nogay, J. Canny, K. Zacharia, M. Glover, M. Davis, D. Evans and myself. The material discussed at the meeting is attached.

Please let me know if you have any questions. The twenty-page limit therefore does not apply as set forth in DA 00-2159.

Sincerely,

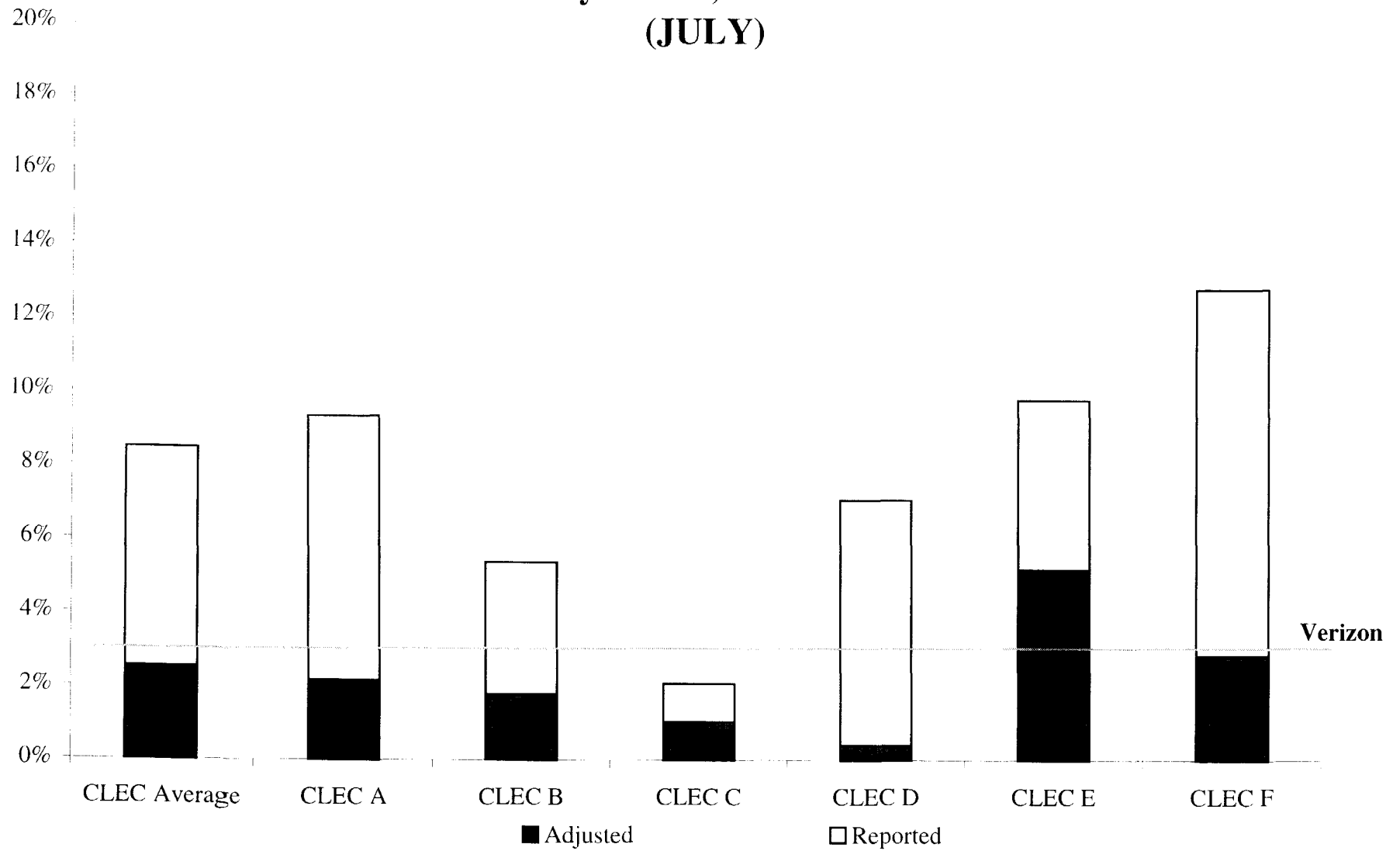
Dee May /ads

Attachment

cc: D. Attwood
M. Carey
J. Carlson
E. Einhorn
K. Farroba
R. Lerner
C. Libertelli
G. Reynolds
S. Pie

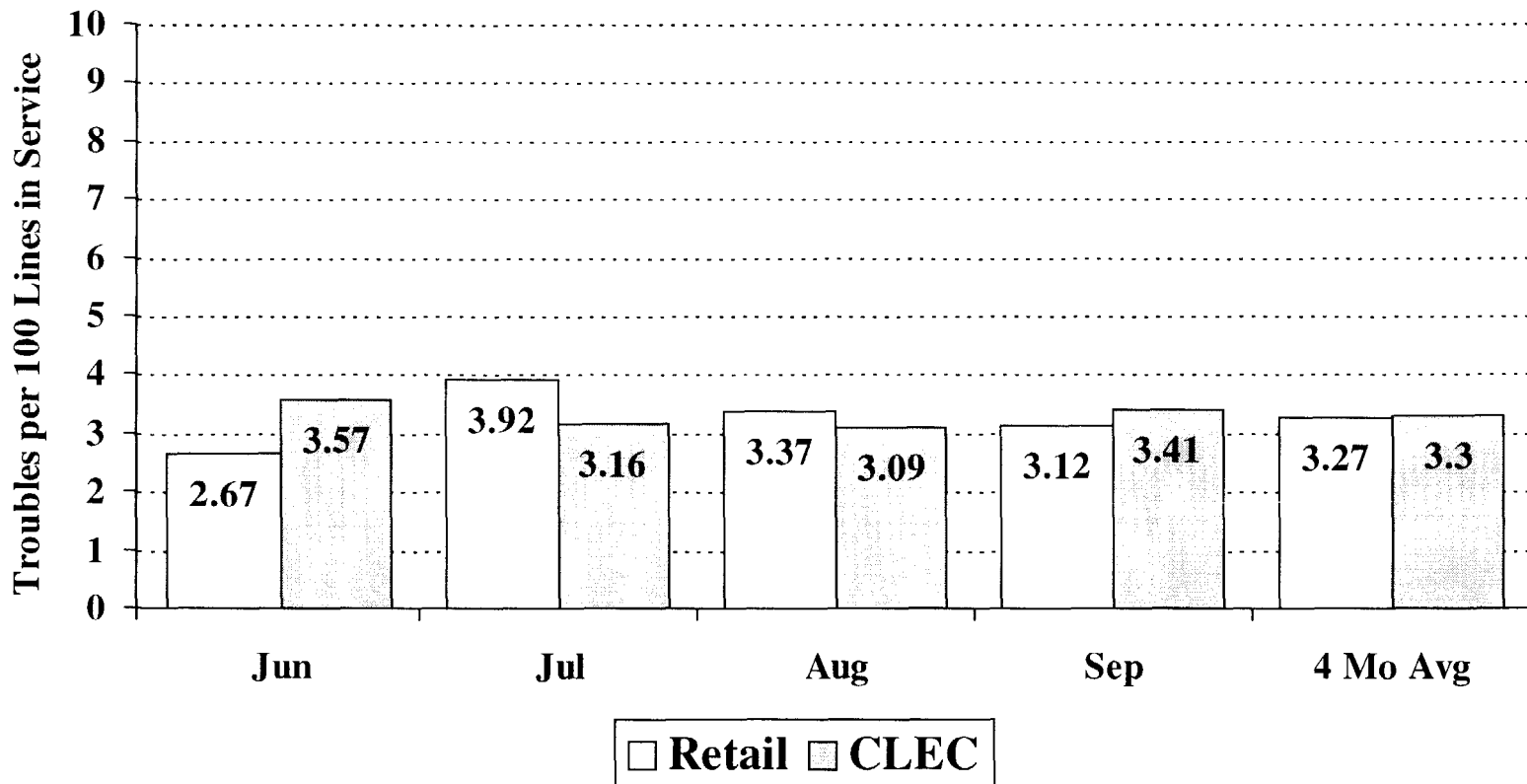
No. of Copies rec'd 041
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Installation Trouble Reports By CLEC, PR 6-01 (JULY)

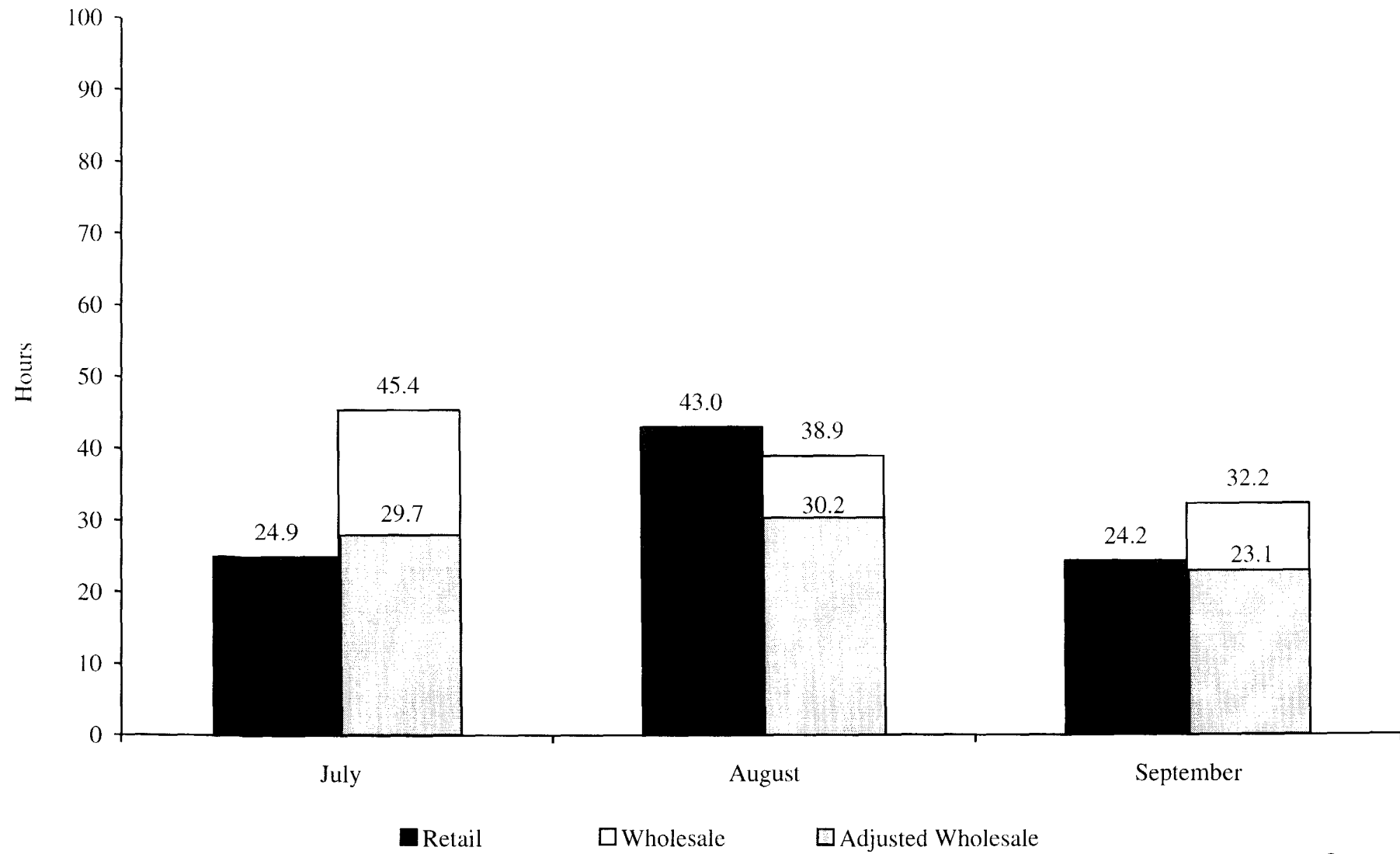


DSL Trouble Report Rates

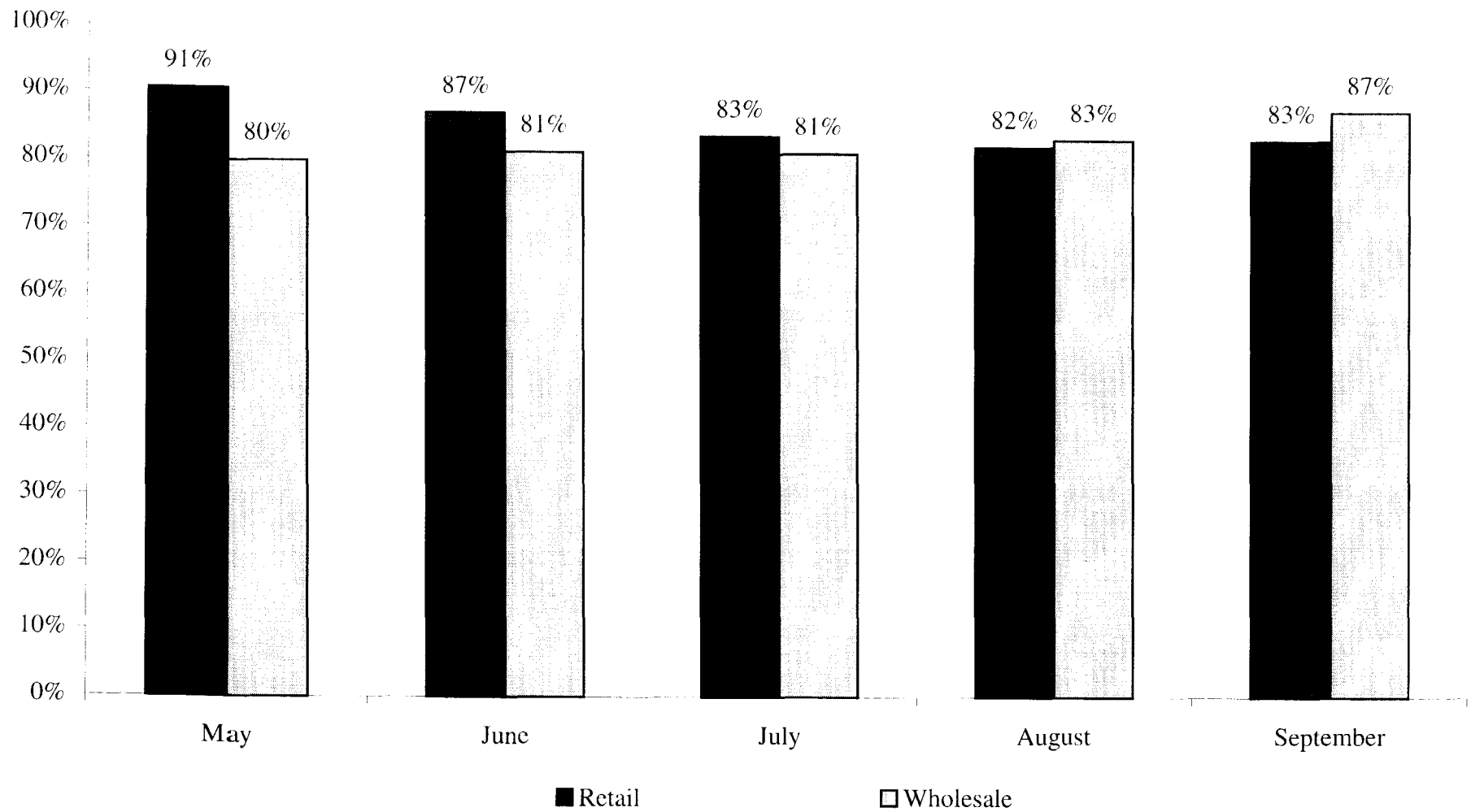
(Retail DSL vs. CLEC DSL)



Mean Time to Repair, MR 4-01



Percent Appointments Met* Loop Troubles



* Inverse of MR 3-01

Percent Repeat Trouble Reports Within 30 Days, MR 5-01

